Northeast

I. Residential Voice

Figure NE-1: Availability of ILEC Voice Providers, by Town, December 2008

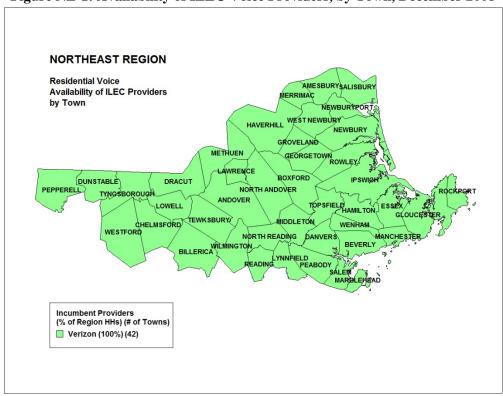
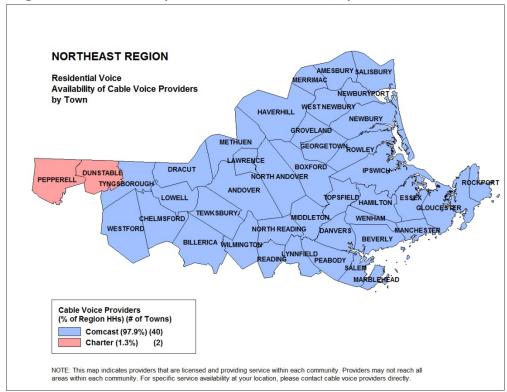


Figure NE-2: Availability of Cable Voice Providers, by Town, December 2008



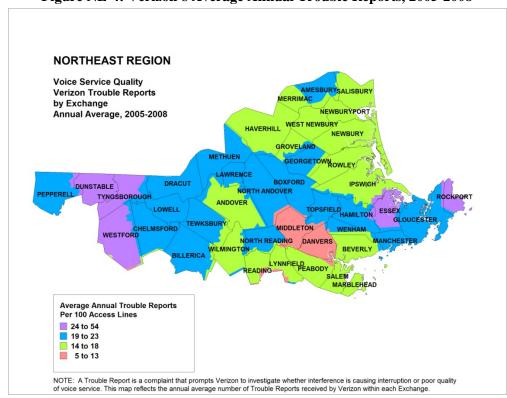
NORTHEAST REGION
Percentage of Residential Wireline Voice Subscribers, by Platform

Cable Voice
36.0%

CLEC
1.4%

Figure NE-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

Figure NE-4: Verizon's Average Annual Trouble Reports, 2005-2008



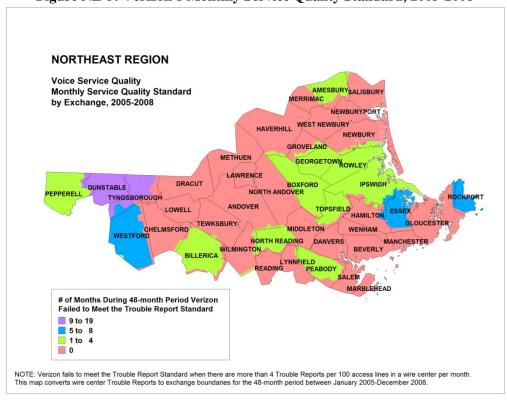
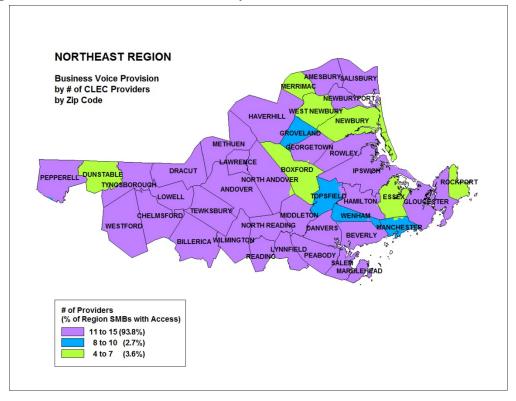


Figure NE-5: Verizon's Monthly Service Quality Standard, 2005-2008

II. Business Voice

Figure NE-6: Business Voice Provision by Number of CLEC Providers, December 2007



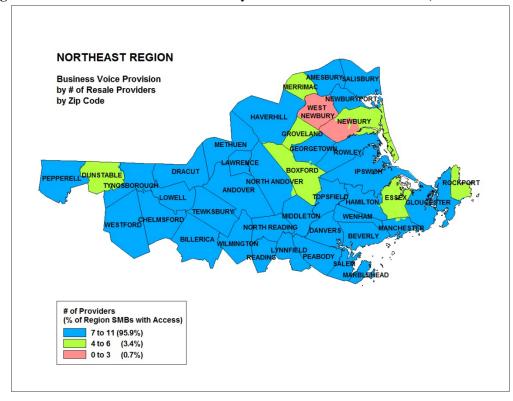
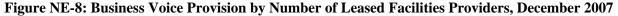
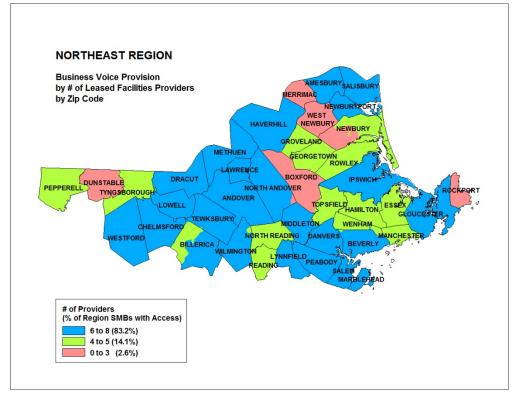


Figure NE-7: Business Voice Provision by Number of Resale Providers, December 2007





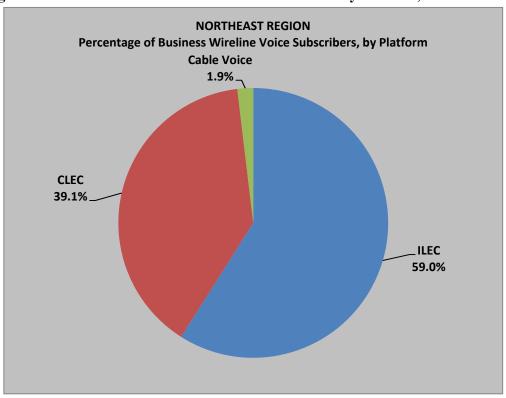
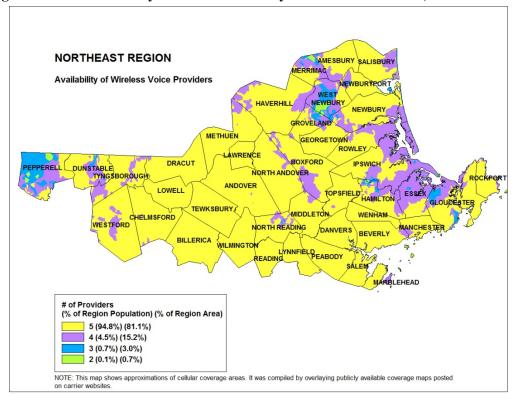


Figure NE-9: Market Shares for Business Voice Services by Platform, December 2008

III. Wireless Voice

Figure NE-10: Availability of Wireless Voice by Number of Providers, December 2008

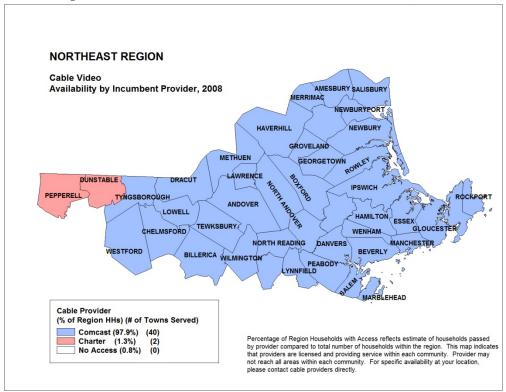


NORTHEAST REGION Percentage of Residential Voice Subscribers including Wireless Substitution, by Platform Wireless Substitution_ 11.3% **ILEC** Cable Voice_ 55.5% 31.9% CLEC 1.2%

Figure NE-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008

IV. Cable Video

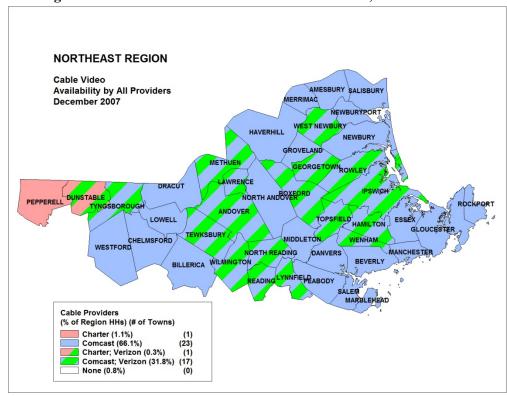
Figure NE-12: Incumbent Cable Video Service Providers, 2008



NORTHEAST REGION AMESBURY SALISBUR Cable Video Percentage of Town Households With Access to Incumbent, 2008 HAVERHILL METHUEN GEORGETOWN LAWRENCE DUNSTABLE DRACUT TOPSFIELD HAMILTON TEWKSBURY CHELMSFORD WENHAM NORTH READING BILLERICA WILMINGTON BEVERLY % of Town HHs (# of towns) 95% or greater (38) 90% to 94% 80% to 89%

Figure NE-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008





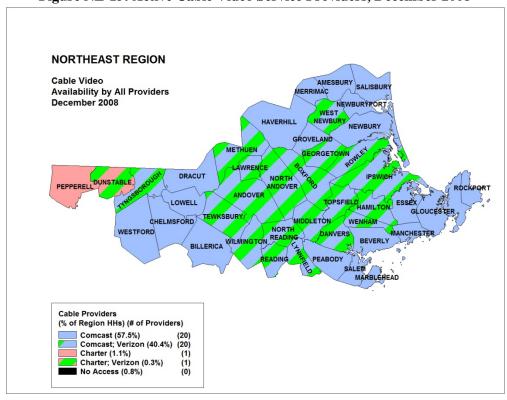
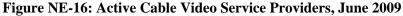
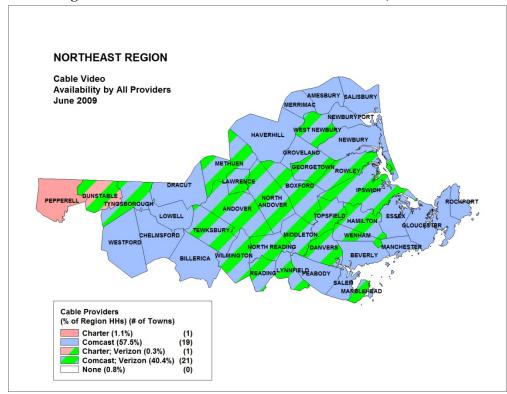


Figure NE-15: Active Cable Video Service Providers, December 2008





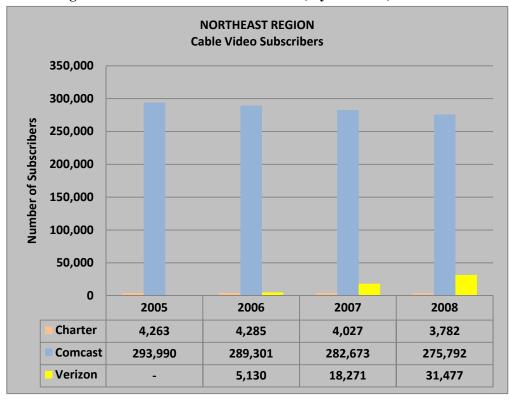


Figure NE-17: Cable Video Subscribers, by Provider, 2005-2008



